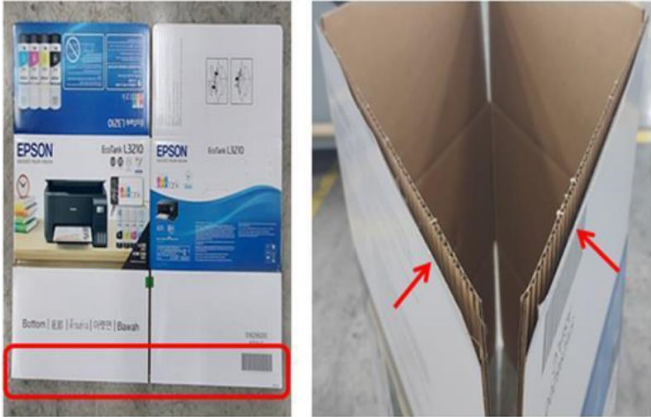

 KANE PACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302		INVESTIGATION REPORT FORM (IRF) <input checked="" type="checkbox"/> Inhouse Detection <input type="checkbox"/> Customer Claim Control No.: IRF-24-07-0048 Date Issued: 30-Jul-24																										
Customer	EPPI-IJP	Attention To	N. Cepeda/R. Almario																									
Item Code	5162982-00	Department	KPLima Production																									
Item Description	LOUVRE 2 MCX ASIA	Date of Detection	29-Jul-24																									
Job Order Number	55293	Section Detected	INLINEQA M4/NS																									
ILLUSTRATION OF THE PROBLEM 		<input type="checkbox"/> Major <input checked="" type="checkbox"/> Minor <table border="1"> <tr> <th>Lot Quantity (pcs.)</th> <th>Reject Quantity (pcs.)</th> <th>Reject Percentage</th> </tr> <tr> <td>1,038</td> <td>413</td> <td>39.79%</td> </tr> </table> Nature of Defect: <p style="text-align: center; color: red;">DELAMINATION</p> <p>ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF SCRATCHES</p> Actual: <p>SCRATCHES TO GLUE STAIN WAS ENCOUNTERED ON THE ITEM (PLEASE SEE ATTACHED PICTURE)</p>		Lot Quantity (pcs.)	Reject Quantity (pcs.)	Reject Percentage	1,038	413	39.79%																			
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Issued by		Approved by	Received by (Receiving Section)																									
M. Anonuevo QA Staff		- QA Asst. Manager	N. Cepeda/R. Almario Head/ Supervisor/ Manager																									
I. INVESTIGATION / ANALYSIS																												
DIRECT CAUSE: (Analyze the reason of occurrence, why it happened?)		INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)																										
System / Training	Why 1:	Why 1:																										
	Why 2:	Why 2:																										
	Why 3:	Why 3:																										
	Why 4:	Why 4:																										
	Why 5:	Why 5:																										
Design / Toolings	Why 1:	Why 1:																										
	Why 2:	Why 2:																										
	Why 3:	Why 3:																										
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 KANEPACKAGE PHILIPPINE INC. No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302					INVESTIGATION REPORT FORM (IRF)				
FINAL CONCLUSION									
OCCURRENCE ROOTCAUSE					OUTFLOW ROOTCAUSE				
IMMEDIATE ACTION: (Action to be done to contain/ temporary correct the problem found)					CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)				
A. Sorting Result					Actions to be done to eliminate recurrence				Who / When
	Location	Total Stock	NG	Total Good	System				
RM									
WIP									
FG									
B. Orientation					Design / Tools				
Date		Time							
Title									
Attendees									
C. Reworking					Process				
Rework Quantity									
Total Good									
Rework Percentage (Good)									
II. QA ROOTCAUSE VERIFICATION (To be filled out by QA In-charge)					Date Conducted: _____ PIC: _____				
Identified Rootcause					Recommendation				
III. CORRECTIVE ACTION VERIFICATION (To be filled out by QA In-charge)									
	Checked by	Date	Implemented?		Remarks				
1st Verification of Action			[] Yes [] No						
2nd Verification of Action			[] Yes [] No						
3rd Verification of Action			[] Yes [] No						
Effectiveness of Action			[] Yes [] No						
<i>Note: If no same defects / problems occurs for 5 consecutive deliveries, corrective action is considered effective / closed. If the same problem occurs within 5 consecutive deliveries or 3rd verification of action still not yet implemented, Investigation Report shall be re-issued to the affected department to provide new improvement action.</i>									
IV. CLOSURE									
Status:	Remarks:	Approved by:			Process Owner Acknowledgment: (Receiving Section)				
<input type="checkbox"/> Closed		QA Supervisor		QA Asst. Manager		Line Leader		Department Head	
<input type="checkbox"/> Still Open		Date:		Date:		Date:		Date:	
<input type="checkbox"/> Re-Issue IRF									